

CLEAN COMMITTED

We commit to employ safe practices.

The U.S. Travel Association said it best: Without guidance to promote the health and safety of travelers, there will be no travel, no sustainable reopening of our businesses, and no revival of our economy.

Minimizing the spread of COVID-19 and committing to a consistent approach to safety is vital for the revival and resurgence of Cleveland's travel and tourism, hospitality and entertainment industries.

Destination Cleveland, in partnership with our region's healthcare experts at the Cuyahoga County Board of Health, Cleveland Clinic, The MetroHealth System and University Hospitals, asks you – as a business owner in the travel industry – to voluntarily commit to the following protocols as applicable and practical for your business.

By committing to these practices in addition to any specific practices mandated by your particular business environment, you will be designated as a CLEAN COMMITTED business.



CLEANING AND DISINFECTING

- Employ enhanced cleaning and sanitation of your workplaces throughout the workday, between shifts and at the close of business. Consider modifying business hours to accommodate enhanced procedures.
- Provide disposable wipes so that commonly used surfaces (e.g., doorknobs, keyboards, remote controls, desks, other work tools and equipment) can be wiped down before each use. To disinfect, use products that meet the EPA's criteria for use against SARS-Cov-2, the cause of COVID-19, and are appropriate for the surface.
- Clean merchandise before stocking.



PHYSICAL DISTANCING

- Limit capacity to meet physical distancing guidelines of a minimum of 6 feet in all directions. Post physical distancing signage.
- Stagger entry of customers/guests, and establish maximum capacity in accordance with government requirements.
- Arrange furniture/fixtures/checkout and waiting lines to meet physical distancing guidelines.



ENGINEERING CONTROLS

- Install physical barriers such as partitions or Plexiglas between employees/customers where possible.
- Employ touchless solutions and limit staff contact where practical.
- Increase ventilation rates within the workplace and increase the percentage of outdoor air that circulates into the HVAC system, if applicable/practical.



SAFE PRACTICE ENFORCEMENT OF WORKFORCE

- Require face coverings at all times (following state and local guidelines) as well as more frequent hand washing for employees. Establish a process to review ADA requests for not wearing masks.
- Establish official procedure for daily health assessments (e.g. temperature screening, symptom questionnaire, etc.) and conduct daily health assessments by employers and employees (self-evaluation) to determine if "fit for duty."
- Discourage workers from using other workers' phones, desks, or other work tools and equipment, when possible. If necessary, clean and disinfect equipment before and after use.



PROVIDE CUSTOMER SAFE PRACTICE OPPORTUNITIES

- Use appointment setting where possible to limit congestion.
- Request or require that clients/customers wear face coverings, and, when possible, offer disposable masks for customer use.
- Provide access to handwashing facilities and place hand sanitizers in high-contact locations to encourage hand hygiene.
- Offer appropriate resources to customers to better enable them to monitor and screen their own health, including signage communicating COVID-19 symptoms; guidance to local public health resources in case testing or treatment is needed; and materials describing good health practices to protect themselves and others.



WORKFORCE POLICIES

- Employees who have symptoms (i.e., fever, cough, shortness of breath, diarrhea, body aches, sore throat, tiredness) should notify their supervisor and stay home.
- Sick employees should follow CDC-recommended steps. Employees should not return to work until the criteria to discontinue home isolation are met, in consultation with healthcare providers and state and local health departments.
- Employees who are well but who have a sick family member at home with COVID-19 should notify their supervisor and follow CDC recommended precautions.

There may be additional state or local government requirements and considerations that are industry specific. Detailed protocols developed by your industry association(s) should also be consulted and implemented.

CLEAN COMMITTED was developed in consultation with the healthcare experts noted in the footer at the bottom of the page. Appropriate responses to COVID-19 continue to evolve as we learn more about the virus and the best techniques to address risks. By joining *CLEAN COMMITTED*, you are committed to staying informed and implementing any additional state, local and industry specific requirements. For more information about *CLEAN COMMITTED* visit MYWORDMYCLE.COM/LEGAL.



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